


Smart Switch

A step-by-step guide to installing, wiring, and configuring your smart light switch.

 Mains powered

 Neutral Optional

 Zigbee product

 Requires hub

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1. Installing the HALO Smart Switch




Professional Installation Required

Electrical installation involves mains power and should be carried out by a qualified professional.

1

Turn Off the Power

Locate your consumer unit (fuse box) and turn off the circuit breaker for the installation area.

 Use a tester to confirm power is off.

2

Prepare the Wall

Ensure the back box is secure and has suitable depth. Remove the existing switch and take a photo of existing wiring (recommended).

Spacer Plates (If required):

- For a **25mm back box**: We recommend the HALO-SPACE15 (15mm) spacer plate.
- For a **35mm back box**: We recommend the HALO-SPACE10 (10mm) spacer plate.

3

Wiring the Switch

Your HALO Smart Switch works with or without a neutral wire. Ensure all connections are securely tightened.

3a. With Neutral Wire

Connect **Live (L)** to 'L'

Connect **Neutral (N)** to 'N'

Connect load wires to **L1 / L2 / L3** (depending on gangs)

Note: Wire colours may vary between properties.

3b. Without Neutral

Connect **Live (L)** to 'L'

Connect load wire(s) to **L1 / L2 / L3**

4

Mount the Switch

Secure the switch into the back box and attach the faceplate carefully.

5

Restore Power

Turn power back on at the consumer unit. The switch will power up.

2. Pairing the Switch to the VIVÖE App



Hub Required

This is a **Zigbee device** and requires a HALO Gateway or Hub (Hub Mini, Hub Max, or Bridge) to work.

1

Prepare the System

Ensure your HALO Gateway is powered and online.

Open the **VIVÖE app**.

Select your gateway or Hub.

Go into **"Gateway" > "Add Devices" > "Add New Devices"**.

2

Put the Switch into Pairing Mode

Press and hold the switch button for **~7 seconds**.

The indicator on the switch will start **flashing rapidly**.

3

Complete Pairing

Wait for the device to appear in the app (typically 10–120 seconds).

Confirm and assign the switch to a room.

Tap **Done**. Your switch is now connected!

3. Using the HALO Smart Switch



1. Manual Control

Tap the physical touch button on the faceplate to turn lights on/off.



2. App Control

Open the VIVÖE app and tap the switch to control lighting. Use features like:

- Timers
- Schedules
- Scenes



3. Voice Control

Link VIVÖE with Alexa or Google Assistant. Say:

"Alexa, turn on the hallway light"

4. Multi-Gang & Smart Control Options

USING "SOFT SWITCHES"

For switches with multiple gangs, each gang can control a wired light OR act as a remote for a smart device (no wiring needed). You can use spare buttons to control LED strips, smart plugs, or scenes.

To Set This Up:

- Open VIVÖE app
- Tap "+" → **Create Scene**
- Select **When device state changes**
- Choose switch + gang
- Set action: **Control single device**
- Save and name

✓ Repeat for ON and OFF functions

MULTI-CONTROL (2-WAY SWITCHING)

You can link multiple switches to control the exact same light (no extra wiring required). This is perfect for creating digital 2-way or 3-way switches.

→ Especially useful for hallways

→ Especially useful for staircases

 Available via app association feature

4. Advanced Features



Power-On Behaviour

Set how the switch behaves immediately after a power loss:

- ON
- OFF
- Last state



Indicator Light Mode

Customise the tiny LED light on the switch faceplate:

- LED always off
- Show switch status
- Show position (find in dark)



Automation

Trigger lights intelligently from:

- Motion sensors
- Time schedules
- Other smart devices

5. Troubleshooting

Issue	Solution
Switch not entering pairing mode	Press and hold button for 7–10 seconds until the indicator flashes rapidly.
Device not appearing in app	Ensure gateway is in pairing mode and nearby.
Switch not working	Check wiring and power supply. Use a tester to verify live current.
Light flickering	Check load compatibility and wiring connections.
Voice control not working	Ensure the VIVÖE app account is successfully linked to Alexa/Google.
Device offline	Check Zigbee network coverage. Add a repeater if needed.



Issues with product?

Visit our Help Hub for further troubleshooting, FAQs, or to contact our customer support team directly at the link below:

 www.ledspace.co.uk/pages/help-hub?product=halo-smart-switch